

BEYOND THE GATES

Private Concierge for Boarding Students · Somerset

Catherine Baron · 07779 338 918 · hello@beyondthegates.co.uk · beyondthegates.co.uk

PARENTAL CONSENT & SERVICE AGREEMENT

Please read carefully, complete all sections and return a signed copy to hello@beyondthegates.co.uk before the first booking.

This agreement is made between Beyond the Gates (operated by Catherine Baron, hereafter 'the Service') and the parent or legal guardian named below (hereafter 'the Parent'). By signing this form, the Parent engages the Service to provide practical, logistical concierge support on the terms set out below.

Important: Beyond the Gates is a private concierge service — not a guardianship service. It does not provide pastoral care, legal representation, school liaison, or holiday hosting. All tasks are practical and logistical, carried out strictly as directed by the Parent.

1.

Student full name:

Date of birth:

Year group / Boarding house:

School:

Medical conditions, allergies or dietary requirements:

Please include any conditions, allergies or dietary requirements that may affect bookings. Update the Service immediately if circumstances change.

Parent / Guardian full name:

Relationship to student:

Primary contact (WhatsApp preferred):

Secondary emergency contact — name & number:

Email address:

Country of residence / time zone:

2.

The Parent authorises Beyond the Gates to carry out the following services as individually confirmed in writing before each booking:

- Drive and accompany the student to medical, dental, orthodontic, optician or physiotherapy appointments
- Drive and accompany the student to sports training, county or academy sessions, or external fixtures
- Accompany the student on shopping trips for clothing, equipment, gifts or personal items
- Collect and return devices (phone, laptop) to repair shops on the student's behalf
- Provide local and regional transport with full accompaniment as agreed per booking
- Provide performance fuel packs where requested and agreed in advance
- Carry out any other practical, off-campus task agreed in writing before each booking

The following are explicitly outside the scope of this service:

- Guardianship, legal representation, or acting as the student's official UK guardian
- Pastoral care, emotional support, or counselling of any kind
- Holiday, exeat, or overnight hosting
- School liaison, attendance at school meetings, or formal communication with school staff on the Parent's behalf
- Visa, immigration or legal paperwork of any kind
- Crisis mental health support or safeguarding case management

3.

Each booking must be confirmed in writing (WhatsApp or email) before any service is carried out. A separate written authorisation is required for each booking. Verbal requests must be followed promptly by written confirmation.

Important — School Collection: This consent form authorises the Service to act on the Parent's instructions but does not constitute authorisation from the school to release the student. The Parent is responsible for notifying their child's boarding house directly that Catherine Baron or an authorised Beyond the Gates representative is approved for collection. All Beyond the Gates representatives are DBS checked and fully insured.

4.

In a medical emergency, Beyond the Gates will: (1) call 999 immediately if required; (2) contact the Parent without delay; (3) contact the school's duty phone where appropriate; (4) remain with the student until emergency services or another responsible adult is present. Beyond the Gates does not hold parental responsibility. All medical decisions rest with the Parent.

5.

Catherine Baron holds a current Enhanced DBS disclosure certificate, available to view on request prior to the first booking. The following principles apply to every booking:

- The student will not be left alone in an unsupervised or unsafe situation
- Photographs of the student will not be shared on social media without explicit written consent
- Any disclosure of harm or concern by the student will be reported to the appropriate authority
- A secure log of all journeys and activities is retained for a minimum of three years

6.

Services are charged at the rate confirmed in writing before each booking, payable within 7 days of invoice by bank transfer. Cancellations within 4 hours of an agreed start time will be charged at 50% of the agreed fee. No-shows will be charged in full. Same-day and urgent bookings are subject to a premium rate, agreed upfront before the booking proceeds.

Third-Party Costs: For any third-party costs exceeding £50 incurred on the Parent's behalf — including appointment fees, specialist services or purchases — payment will be requested in advance. Costs below £50 will be invoiced monthly with receipts. Beyond the Gates will always notify the Parent before incurring any third-party cost.

7.

Beyond the Gates holds public liability insurance and motor hire-and-reward insurance covering the transport of minors. Certificates are available on request. Liability is limited to direct losses arising from proven negligence. Beyond the Gates cannot be held responsible for delays or disruptions caused by traffic, weather, school scheduling changes, or circumstances outside reasonable control.

The Service reserves the right to refuse or terminate a booking where a student's behaviour presents a safety risk. The Parent will be notified immediately should this situation arise.

8.

Personal data provided on this form is held securely and used solely for the provision of agreed services. Data is not shared with third parties except where required by law or safeguarding duty. The Service is registered with the Information Commissioner's Office (ICO). The Parent may request access to or deletion of their data at any time by contacting hello@beyondthegates.co.uk.

9.

By signing below, the Parent confirms they have read, understood and agreed to all terms in this document, and that the information provided is accurate and complete.

Parent / Guardian:

Signature

Printed name

Date

Catherine Baron — Beyond the Gates:

Signature

Date